



Federal Aviation Administration

Memorandum

Date: October 30, 2009

To: System Ops Litigation

From: Minneapolis Air Route Traffic Control Center

Subject: INFORMATION: Partial Transcript
Pilot Deviation NWA188
Minneapolis, MN, October 22, 2009

This transcription covers the Minneapolis Air Route Traffic Control Center (ARTCC) 16 R position for the time period from October 22, 2009, 0058 UTC, to October 22, 2009, 0136 UTC.

<u>Agencies Making Transmissions</u>	<u>Abbreviations</u>
Minneapolis ARTCC, Eau Claire High Controller	R16
Minneapolis ARTCC, Sioux Falls High Controller	R19
Northwest Fifteen Ten	NWA1510
Minneapolis ARTCC, Sector Eleven Controller	R11
Minneapolis ARTCC, Sawyer High Radar Associate Controller	D13
Northwest One Eighty Eight	NWA188
Minneapolis ARTCC, Sawyer High Controller	R13

I hereby certify that the following is a true transcription of the recorded conversations pertaining to the subject Pilot Deviation involving NWA188.

Theodore N. Thomas
Acting Quality Assurance Manager
Minneapolis ARTCC

0058
(0059-0102)
0103
0103:01 R16 sector sixteen

0103:02 R19 ah sector number nineteen ah hand off northwest one eighty eight i'll have to expand out too far to keep watching him you wanna just take him or ya want fifteen to take him

0103:08 R16 ah ya i'll take him

0103:11 R19 alright thanks a lot

0104
(0105-0106)

0107

0107:41 R16 northwest one eighty eight minneapolis

0108
(0109-0111)

0112

0112:47 R16 northwest one eighty eight minneapolis

0113

0113:56 R16 northwest fifteen ten minneapolis

0113:59 NWA1510 go ahead northwest fifteen ten

0114

0114:08 R16 northwest fifteen ten ah if you would transmit on ah change to frequency one three three point four five and transmit to a northwest one eighty eight and see if he answers ya then come on back here

0114:20 NWA1510 so you want um thirty three forty five northwest one eighty eight to come to your frequency

0114:26 R16 northwest fifteen ten if you can ah if you raise raise him on that ya have him come over to this freq

0114:30 NWA1510 *(okay)

0114:48 R16 sector ah sixteen

0114:49 R11 eleven

0114:55 R11 are you talking to that northwest one eighty eight now or (unintelligible) thirteen is

0114:56 R16 nope

0114:58 R16 well nobody's talking to him

0114:59 R11 (unintelligible) they took nordo out of his *(flight plan)

0115:01 R16 oh ya you're right maybe something is happening

0115:03 R11 ah i broadcast i heard some (unintelligible) ah chit chat about (unintelligible) ah

0115:06 R16 they got him i just heard they got him

0115:08 R11 okay thanks

0115:28 R16 northwest fifteen ten contact minneapolis center one two three point seven two

0115:30 NWA1510 twenty three seventy two and um one eighty eight should be on your frequency

0115:35 R16 thank you
0116

0116:20 R16 northwest one eighty eight minnea

0116:41 R16 sixteen

0116:42 D13 ah thirteen

0116:46 R16 say it again

0116:47 D13 ah northwest one eighty eight we are now in communications with and they're on a one thirty five heading and a what would you like them going down to for an altitude

0116:55 R16 ah give him a ah two ten heading to ah flight level three two zero

0116:59 D13 thirty two thousand and two ten on the heading

0117:02 R16 yep and my control

0117:03 D13 affirmative

0117:56 R16 northwest one eighty eight minneapolis

0118

- 0118:02 NWA188 minneapolis northwest one eighty eight's with you out of three five six for three two zero
- 0118:07 R16 northwest one eighty eight minneapolis center roger a how much fuel do you have left
- 0118:12 NWA188 *(oh) we *(got) plenty of fuel we have eleven thousand pounds two hours of fuel
- 0118:17 R16 northwest one eighty eight roger
- 0118:43 R16 northwest one eighty eight ah turn right heading two eight zero expect routing on the a ollee and the gopher five arrival
- 0118:52 NWA188 okay two eight zero and (unintelligible)---say again the arrival
- 0118:58 R16 northwest one eighty eight expect ah ollee intersection and the gopher five arrival
- 0119:02 NWA188 roger ol ollee and the gopher five arrival northwest one eighty eight
- 0119:44 R16 northwest one eighty eight ah do you have time to give a brief explanation on what happened
- 0119:52 NWA188 ah *(just) cockpit distractions that's all i can say
- 0119:56 R16 northwest one eighty eight roger
- 0120:00
- 0120:52 NWA188 minneapolis northwest one eighty eight
- 0120:55 R16 northwest one eighty eight go ahead
- 0120:57 NWA188 *(two eight zero) and just confirm ah you want us to go direct to ollee at this time
- 0121:01 R16 northwest one eighty eight ah fly heading two eight zero expect direct ollee in about ah four zero miles

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- 0121:06 NWA188 okay two eight oh on the heading northwest one eighty eight
- 0122
- 0122:46 R16 northwest one eighty eight ah when you're able cleared direct gollf intersection and the gopher five arrival maintain flight level three two zero
- 0122:54 NWA188 okay direct to gollf for the oilee five arrival northwest one eighty eight
- 0122:59 R16 northwest one eighty eight the gollf intersection gopher five arrival
- 0123:02 NWA188 sorry gollf for the gopher five arrival northwest one eighty eight
- 0123:58 R16 northwest one eighty eight descend at pilots discretion maintain flight level two four zero
- 0124
- 0124:02 NWA188 down to two four oh northwest one eighty eight
- 0124:18 R16 northwest one eighty eight fly heading three six zero
- 0124:23 NWA188 three six zero heading for northwest one eighty eight
- 0125
- 0126
- 0126:08 R16 northwest one eighty eight ah is there anyway you can elaborate on the distraction
- 0126:22 NWA188 *(ah we're just dealing with some company issues) here and that's all ah that's all all i can tell you right now at this time
- 0126:28 R16 northwest one eighty eight roger
- 0127
- 0127:08 R13 this is sector thirteen
- 0127:09 R16 sixteen point out east of siren northwest one eighty eight we gotta turn him north and west and give him a couple of turns before we (unintelligible)
- 0127:14 R13 northwest one eighty eight's your control (unintelligible)

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0127:15 R16 (unintelligible)

0127:45 NWA188 and northwest one eighty eight (unintelligible) kind of speed do you like to have

0127:47 R16 northwest one eighty eight ah speed your discretion

0127:50 NWA188 (unintelligible)

0128 0128:02 R16 northwest one eighty eight fly heading two seven zero

0128:14 R16 northwest one eighty eight fly heading two seven zero

0128:18 NWA188 two seven zero northwest one eighty eight

0129 0129:55 R16 northwest one eight eight cleared direct ollee gopher five arrival

0129:58 NWA188 direct *(to) ollee for the gopher five arrival northwest one eighty eight

0130:29 R16 northwest one eighty eight contact minneapolis center one two one point zero five

0130:34 NWA188 one twenty one zero five northwest one eighty eight

0130:39 NWA188 (unintelligible) thanks for your help good day

0130:41 R16 (unintelligible) one eighty eight good day

0131
(0132-0135)
0136

End of Transcript

*This portion of the re-recording is not entirely clear, but this represents the best interpretation possible under the circumstances.